# The 5 Most Outrageous Examples of Hidden Charges Companies Pass Off on Consumers

**Question Sheet: Answer each of these questions after visiting the corresponding section**

**Station 1: Banks and credit card companies**

1. Why have credit card fees and bank fees increased in recent year?
2. What does Pew Charitable Trusts’ project suggest that banks offer to it’s customers?

**Station 2: Cell phone companies**

1. Give an estimate for the amount an average American pays for his or her phone in one year.
2. What does Consumer reports say is one of the biggest ways cell phone companies rip off consumers?

**Station 3: The “grocery shrink ray”**

1. What is the “grocery shrink ray” effect?
2. What does Consumer Reports suggest that the customer should pay attention to?

**Station 4: Cable Companies**

1. What is “bundling”?
2. How are consumers lured into signing up with a cable company?

**Station 5: Airlines**

1. List some services that used to be free that now cost the customer on airlines?
2. What is the government going to force airlines to disclose on each ticket?